



Warranty Returns Form

Despatch date:/...../.....

CUSTOMER NAME:.....

CUSTOMER ADDRESS:.....
(Including Postcode)

CONTACT TELEPHONE NUMBER:.....

SERIAL NUMBER	DESCRIPTION OF FAULT/REASON FOR RETURN	RETURN DELIVERY ADDRESS FOR COURIERS IF DIFFERENT FROM ABOVE

TERMS & CONDITIONS

- 1 Your unit is guaranteed for one year from the date of purchase from all manufacturing defects that occur with normal use. Full details of the Airbox Aerospace Ltd warranty can be found by either visiting our website at www.Airboxaero.com or by referring to the warranty section in your user guide.
- 2 This form must accompany all product returns and must be fully completed. The unit should be returned to the Airbox Aerospace Limited Repair Centre at the address shown below.
- 3 All units returned must be sent back via traceable means with adequate insurance. Airbox Aerospace Limited cannot be held responsible for any units which become lost prior to arrival at our premises.
- 4 **Please also note that we will be unable to return any packaging, including if the unit is in its original box.**
- 5 If you are returning your unit due to a power issue, please ensure you include **ALL** power cables.
- 6 We aim to repair and return your unit within 5 working days of receipt.
- 7 If the repair centre is unable to repair the unit, then it will be replaced under the terms of the warranty.
- 8 Units that are outside of the warranty period will be subject to a repair fee, which can vary.
- 9 For all units out of warranty, customers will be contacted prior to any repair being carried out to advise what the problem is and how much it will cost to repair. Customers may also be offered the opportunity to upgrade their units at a discounted rate.

For Office Purposes Only:

Date received...../...../200... Unit registered: Yes/No

Return ID:

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Engineer Name:.....

**Please Return to:.....Warranty Support,
Airbox Aerospace limited
Harvard House
Downsview Road
Wantage, Oxon
OX12 9FF**